



DAKSHIN BIHAR GRAMIN BANK
Head Office, Patna

06/07/2025

Sr. No.	Points raised by the Participants	Response by the Bank	Corrigendum required
1	Extension of document submission timeline by bidders	Please refer revised Calendar of events	Yes
2	As per the Eligibility Criteria mentioned in Point B page 5 Point No 9, The Insurance Broking firm should not have been penalized/blacklisted or be on the holiday list of by any PSU/ CPSU as on date of this tender and no penalty has been imposed by IRDAI in last 5 financial years. Further, Insurance broking firm should provide a certificate relating to insurance broking that no matter is under sub-judice relating to insurance broking at any court within India. (Please submit valid attested declaration / certificate / documents for the above signed by the CEO/Principal Officer/ Authorized Signatory of your company in attached ANNEXURE I) Point is requested for modification	In reference to the modification of the point please refer Corrigendum	Yes
3	As per the Assessment criteria in Point (ii) page No 7 The Office in Patna should be manned by Staff having requisite qualification of Insurance Broking as approved by IRDAI and capable of providing necessary services to DRGB. *The Person should have Qualification as per regulation 9(F)(iii) of IRDA (Insurance Broker) Regulations, 2002 as on the date of NIT publication. Parameter is requested for modification	In reference to the modification of the point please refer revised Assessment Criteria	Yes
4	As per the Assessment criteria in Point (V) page No 8 Total number of full time IRDAI Broker Qualified/ technically qualified employees in India as on date of tender. Parameter is requested for modification	No Change-Parameter for this Assessment Criteria remains same.	No
5	As per the Assessment criteria in Point (Vi) page No 8 Average Net Worth of the firm for the last three completed financial years 2021-22, 2022-23, 2023-24.. Parameter is requested for modification	In reference to the modification of the point please refer revised Assessment Criteria	Yes
6	As per the Assessment criteria in Point (Vii) page No 8 Dedicated team of In-house Health and Wellness team of minimum 5 members (including at least 3 doctor) of the broker with experience in providing wellness services to a RRBs/PSBs/PSU/GOV. Point is requested for modification	Criteria remains same but typographical error in terms of signatories ammended please refer revised Assessment Criteria	Yes
7	As per the Assessment criteria in Point (ix) page No 8 No of RRBs clients serviced in India by the broker in last 3 Financial Years. (2021-22, 2022-23 & 2023-24) Parameter is requested for modification	In reference to the modification of the point please refer revised Assessment Criteria	Yes
8	As per the Assessment criteria in Point (x) page No 9 Amount of claims managed under Non Health Insurance Policies for RRBs/PSBs/PSU/Gov. (Rs. in Crores) (Average for three FYs 2021-22, 2022-23 and 2023-24) Parameter is requested for modification	In reference to the modification of the point please refer revised Assessment Criteria	Yes
9	As per the Assessment criteria in Point (xi) page No 9 Number of Group Health policies in PSU/PSBs/RRBs/Gov. with Lives covered > 10000 in last 3 FYs 2021-22, 2022-23 and 2023-24)Attach certificate from chartered Accountant) Parameter is requested for modification	Parameter for this Assessment Criteria remains same, but typographical error in terms of attaching certificate from Chartered Accountant ammended please refer revised Assessment Criteria	Yes
10	Does the Bidder have ISO Certification 27001:2022, 9001:2015	In reference to the modification of the point please refer revised Assessment Criteria	Yes
11	As per the Assessment criteria in Point (xiv) page No 9 Number of Group Mediclaim Policies for In- Service & Retired Employees of Banking Clients as per the 10th/11th/12th Bipartite Settlement note being serviced by the Broker/ Intermediary in PAN India during the last 3 Financial Years (2021-22, 2022-23 & 2023-24). Parameter is requested for modification	No Change-Parameter for this Assessment Criteria remains same.Documental requirement clarified.	Yes



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12	As per the Assessment criteria in Point (xv) page No 10 Years of experience in managing RRBs/PSBs without any Gap as on date. Parameters is requested for modification	No Change-Parameter for this Assessment Criteria remains same.	No
13	As per the Assessment criteria in Point (xvi) page No 10 Presentation - Parameters requested for modification	No Change-Parameter for this Assessment Criteria remains same.	No
14	As per Page 35 Annexure- E Confidentiality & Non-Disclosure Agreement Clarification on whether the Confidentiality & Non-Disclosure Agreement needs to be submitted in Company's Letter head or in a non-judicial Stamp Paper	Confidentiality & Non-Disclosure Agreement to be submitted on Letter Head	No
15	As per Page 11 Point E -TIE BREAKER point requested for modification	No Change-Points remains same	No
16	Experience in handling in multiple policies for Banking Clients in the Last 5 Financial Years like cyber, Bankers Indemnity, Property Insurance, Health Insurance, Locker Insurance suggestion for Incorporation of the said Point	No Change	No
21	Disqualification Clause The bid is liable to be disqualified if: •Not submitted in accordance with this RFP •Bidder not meeting the minimum eligibility criteria would be rejected. •During the bid process if the bidder indulges in any such deliberate act as would jeopardize or unnecessarily delay the process of bid evaluation and finalization. •Bidder submits incomplete Bids. •Bidder indulges in canvassing in any form to win the contract. •"Bank may at its sole discretion and at any time during the evaluation of proposal, disqualify any bidder, if the bidder: has been suspended / delisted / blacklisted/ penalized by any Govt. Ministry / Department / Public Sector Undertaking / IRDA / SEBI / IBA / Autonomous Body / Financial Institution / Court etc. for corrupt and fraudulent practices or blacklisted anytime in the past." Request to be incorporated	Not Required	No
Typographical errors noted as below for modification			
1	AS per Page 25, Clause 36, Modification and Withdrawal Of Bids No bid can be modified by the bidder subsequent to the closing date and time for submission of bids. In the event of withdrawal of the bid by successful bidders, the EMD will be forfeited by the Bank	Waived. Partially Stands Deleted- "In the event of withdrawal of the Bid by successful bidders, the EMD will be forfeited by the Bank"	Yes
2	Page 32, Point-5.2 Sanctions for Violation (iv) The Bidder(s) /Seller(s) shall ensure compliance of the provisions of this Integrity Pact by its sub-supplier(s) / sub-contractor(s), if any. Further, the Bidder /Seller shall be held responsible for any violation/ breach of the provisions by its sub-supplier(s) /sub-contractor(s).	Waived. Stands Deleted	Yes
3	As per Page No 10 Point 3 Experience of participating Bidder with name mentioned in their License issued by IRDA will only be considered. In case there has been any restructuring in the company, either due to a demerger between two companies or change in equity share pattern, the company continuing with the same/initial IRDA license number, same/initial CIN number and same/initial PAN number will be accountable of the benefit of past relevant experience & amercement. (Please submit an undertaking from the head of the company /Authorized Signatory by virtue of Board Resolution)	In reference to the modification of the point please refer revised Assessment Criteria	Yes



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4	As per Page No 5 Point 10 In case there has been any restructuring in the company, either due to a demerger between two companies, failure of a JV or withdrawal of equity share in the JV, the company cannot use the experience of the old JV company. (Please submit an undertaking from the head of the company /Authorized Signatory by virtue of Board Resolution	de-/merger stands ammendment	Yes
Format for application to be submitted on letter head of the broking company			
	Format for application to be submitted on letter head of the broking company Modifications requested on certain points	Please refer revised Format for application	Yes
Annexures			
1	Revision of Required Annexures	Please refer revised Annexures	Yes

